



Republic of the Philippines
 Province of Davao Oriental
OFFICE OF THE SANGGUNIANG PANLALAWIGAN
 SP Complex, Government Center, Dahican
 CITY OF MATI



EXCERPTS FROM THE MINUTES OF THE 59TH REGULAR SESSION OF THE 17TH SANGGUNIANG PANLALAWIGAN OF DAVAO ORIENTAL HELD ON WEDNESDAY, AUGUST 16, 2023 AT THE CITY OF MATI, THIS PROVINCE.

PRESENT:

Hon. Nelson R. Dayanghirang, Jr. Vice Governor – Presiding Officer

Regular Members:

District I

Hon. Anna Cheryl N. Castro
 Hon. Art Benjie C. Bulaong
 Hon. Marietta D. Palmera
 Hon. Andy A. Monday

District II

Hon. Shella Marie S. Go
 Hon. Harold A. Montes
 Hon. Rotchie M. Ravelo
 Hon. Stephen Paul L. Uy

Ex-Officio Members:

Hon. Joselito B. Villademoso	President, Philippine Councilors League (PCL) - Davao Oriental Chapter
Hon. Rustan R. Castellones	President, Liga Ng Mga Barangay (LNB) - Davao Oriental Chapter
Hon. Eleuterio C. Manaytay	Indigenous Peoples Mandatory Representative (IPMR)
Hon. Ronald T. Lara, Jr.	Sangguniang Kabataan Provincial Federation President (SKPPF)

ABSENT:

Hon. Daud V. Linsag SP Member, District II

RESOLUTION NO. 17-594-08-2023

Author : Hon. Andy A. Monday
 Sponsor : Hon. Andy A. Monday

A RESOLUTION CONFIRMING THE APPROVAL ON THE PASSAGE OF PROVINCIAL HEALTH BOARD RESOLUTION NO. 04, SERIES OF 2023, ENTITLED: “RESOLUTION ON THE ADOPTION OF THE TECHNICAL GUIDELINES ON CUSTOMER FEEDBACK MECHANISM FOR HEALTH FACILITIES IN DAVAO ORIENTAL”.

WHEREAS, the adoption of the technical guidelines on customer feedback mechanism for health facilities in the Province-Wide Health System is to standardize implementation of customer feedbacking systems and mechanisms in its aim to provide responsive health care;

WHEREAS, the said guidelines are adopted from the DOH’s issued administrative orders and these shall be implemented based on the local context of the Province-Wide Health System. These shall be reviewed, monitored, and updated regularly subject to the approval and adoption of the PHB;

WHEREFORE, on motion of SP Member Andy A. Monday, duly and jointly seconded by SP Members Stephen Paul L. Uy, Rotchie M. Ravelo, Harold A. Montes, and Marietta D. Palmera, it was

Signature of Hon. Andy A. Monday

Signature of Hon. Stephen Paul L. Uy

Signature of Hon. Rotchie M. Ravelo

RESOLVED, as it is hereby resolved, **CONFIRMING THE APPROVAL ON THE PASSAGE OF PROVINCIAL HEALTH BOARD RESOLUTION NO. 04, SERIES OF 2023, ENTITLED: "RESOLUTION ON THE ADOPTION OF THE TECHNICAL GUIDELINES ON CUSTOMER FEEDBACK MECHANISM FOR HEALTH FACILITIES IN DAVAO ORIENTAL"**;

RESOLVED, FINALLY, That copies of this resolution be furnished: City and Municipal Health Officers, Dr. Reden V. Bersaldo, Provincial Health Board thru its Secretary Dr. Jerame S. Yuson, all of this Province, for their information and guidance.

CARRIED AND APPROVED.

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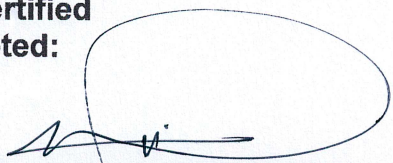
**I hereby Certify to the Correctness
of the foregoing Resolution.**



EVANGELINE UY-PLAZA

*Provincial Government Assistant Department Head
Assistant Secretary to the Sangguniang Panlalawigan
Acting Secretary*

**Attested and Certified
to be duly Adopted:**



NELSON R. DAYANGHIRANG, JR.
Vice Governor and Presiding Officer

APPROVED:



NIÑO SOTERO L. UY, JR.
Governor

Date approved
and signed AUG 23 2023